

# INTERNATIONAL DESIGNS CORPORATION

## Credit Card Authorization Form

Business Name \_\_\_\_\_ DBA \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

Mail to Address \_\_\_\_\_

Ship to Address (if different) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Proprietorship \_\_\_\_\_ Partnership \_\_\_\_\_ Corporation \_\_\_\_\_ How Long in Business \_\_\_\_\_ yrs.

Principle Name(s) \_\_\_\_\_

Florida Resale Tax Certificate# (if applicable) \_\_\_\_\_

Credit Card Type: Visa Mastercard Amex \*\*3-4 digit code \_\_\_\_\_

Credit Card Number \_\_\_\_\_ Exp. date \_\_\_\_\_

Credit Card Billing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Name of Cardholder \_\_\_\_\_

Signature of Cardholder\* \_\_\_\_\_ Date \_\_\_\_\_

(Required)

By signing above I authorize International Designs Corporation (IDC) to charge my credit card as directed and within their policies. I may ask IDC to charge a different credit card than what is on file but agree they have authority to charge as directed and within their policies. I further agree to the Terms of Sale and Shipping and Return Policy found on the reverse side of this form.

\*\*4 digit code on Amex on front of card and 3 digit code on Visa/Mastercard on back of card.

Please follow the checked instruction(s):

If you are opening a business account, you must submit your credit card information and a copy of your business license.

If you are opening a stylist account, you must submit your credit card information and a copy of your personal cosmetology License.

Companies in Florida must submit a copy of their resale tax certificate otherwise they will be charged sales tax.

**Terms of Sale and Shipping and Return Policy located on the reverse side of this form.**

3500 W. Hallandale Beach Blvd, Pembroke Park, FL 33023 P: (954) 963-9680 F: (954) 967-4728

# INTERNATIONAL DESIGNS CORPORATION

## Terms of Sale & Shipping

- IDC sells only to wholesale trade.
- Any IDC EXTENSION (Hotheads or Hairtalk) customer agrees to not repackage, resale wholesale and/or resale to end user packaged, to not sell online, and will apply products within a professional salon environment only after training and certification. If the customer chooses to apply products without certification, the company cannot be held responsible for the results.
- All information and forms necessary must be complete before an account can be set up. Credit card or banking forms must be filled out and signed as indicated. Any bank or commercial reference verification will take at least 3-5 business days. Not all applicants are approved.
- IDC offers same day shipping but do not guarantee this service. If a shipment does not get shipped on the same day, IDC is not responsible for a freight credit or upgrade as the service is not guaranteed.
- If an error is made as a result of inaccurate or obsolete information, IDC will not be responsible for the mistake.
- Please be advised that each order called in is taken and then read back to the customer and confirmed by our sales staff. If the customer confirms the information, the order is confirmed as accurate by them.
- If your credit card is declined, please expect a delay in shipping.
- There is a minimum order of \$40. Orders under \$40 are subject to a \$5 handling charge.
- All shipments are FOB Pembroke Park, Florida. IDC does not guarantee third party shipping services such as UPS. We will assist our customers in any deficiency in third party shipping services but are not responsible for such deficiencies. All orders are therefore insured for the value of the shipment by the third party service.
- All custom or special orders must have a 50% non-refundable deposit given at time of order. Deposits made via credit card are final and become non-refundable once the custom/special order has been placed.
- No commercial reuse of IDC trademarks or other intellectual property rights are allowed without written permission from IDC.

## Return Policy

Please follow the steps below when returning merchandise:

1. All returns must be pre-authorized. All products must be pre-authorized within 5 days of receipt of the goods.
2. Please call our office to request a RETURN AUTHORIZATION FORM AND STICKER. This creates an expected return by our quality control staff and alerts our shipping department to expect a box from you.
3. Any returns without our numbered RETURN STICKER will be refused. All returns must be received by our warehouse within 30 days from the date of invoice or the return will be refused.
4. The original packing slip or invoice should accompany the returned items with the RETURN AUTHORIZATION FORM FILLED OUT.
5. THE RETURNED ITEMS MUST BE IN THE SAME CONDITION AS RECEIVED. NO CREDIT WILL BE ISSUED FOR ANY ITEMS ALTERED OR MISSING PIECES (E.G., BRUSHED, COMBED, PICKED, WORN, OR NOT IN ORIGINAL PACKAGING BOX OR BAG). ALL TAGS AND PACKING MATERIALS SUCH AS NETS AND INSERTS MUST BE INTACT. ALL COMPONENT PARTS, IF APPLICABLE, MUST BE RETURNED WITH THE ITEM(S).
6. A re-stocking charge of \$8 will be charged per item returned.
7. All re-shipped replacement goods are sent FOB Pembroke Park, Florida.
8. In the event of a factory defect, we will gladly credit your account and/or send replacement goods according to the product(s) warranty. For Martino Cartier Products, unless subject to a limited warranty, customers are given a 30 day warranty against factory defects. For Human Hair Products, customers are given a 6-month pro-rated warranty against factory defects. Please visit our website for warranty terms and exclusions. The sole determination of whether a product has a valid factory defect is made by our quality control staff. You will receive a DIAGNOSTIC FORM back on a human hair defective claim with their decision. Additional information on products and their warranties is available upon request and may be found on our website(s).

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